

Our Health Guarantee

All our puppies are examined by a veterinarian, vaccinated, and dewormed. If your puppy falls ill or has hereditary or congenital health issues, we offer a 30-day health guarantee.

To access your rights to this guarantee, **take the puppy to your licensed veterinarian for a checkup within the first ten days after adoption.** If the vet determines that your puppy's clinical illness comes from existing health conditions prior to and including the date of adoption, you are granted the following options.

Also, in the unlikely event that your dog dies and the vet determines that the cause of death likely comes from an injury or sickness procured prior to and including the date of adoption, the following options apply:

- Bring your puppy back and we will completely refund you.
- Bring your puppy back and choose another puppy of the same value.
- Keep your puppy, and we reimburse reasonable vet costs. Costs cannot exceed the original adoption fee.

If your licensed veterinarian discovers that your new puppy, within the first 30 days of your dog's adoption, has a congenital or hereditary defect that impairs the quality of your dog's life, you are given the same options as listed above.

To access your rights to this guarantee, **provide us with proper documentation within 2 days of the examination, including:**

- Names, addresses, and telephone numbers of examining veterinarians
- Certification of pet's illness/genetic/hereditary defects

Failure to do this will result in losing your rights to the options listed above. We reserve the right to have a second veterinarian's opinion before any reimbursement is given.

What this guarantee does not cover:

- Normal veterinary costs accrued from general care for the puppy
- Non-life threatening or temporary disorders such as uneven bites, undescended testicles, mange, injuries sustained after leaving us, fleas, ticks, bacterial ear infections, scabies, Eye Entropion, Cherry Eye, allergies, worms, giardia, or coccidian
- Parvo, distemper, or coronavirus after 48 hours of the adoption. These diseases are highly contagious and can be contracted immediately after leaving us.
- Shipping costs if the puppy is returned to us
- Puppy temperament or size of puppy is different than expected. Changes in coat color.

Check out PA's Lemon Puppy Law for more information.

New Owner's Signature _____ Date: _____
Former Owner's Signature _____ Date: _____